

Sales Manual

Schools and Groups



❖ Winter Rates
Season 26/27

❖ School Year
26/27

Table of Contents



4

La Molina



5

Vall de Núria



6

Port Ainé



8

Espot



10

Vallter



11

Boí Taüll



13

Parc Astronòmic

14

General Terms & Conditions





SCHOOL SKI PASSES

La Molina School Ski pass	Regular Price	Agency Price
Weekends and holidays	€30.00	€25.00
Working days (Mon-Fri)	€18.00	€15.00
Working days (Mon-Fri)– February	€21.00	€17.00
Promotional Season	€15.00	€12.00

SCHOOL RENTALS

School Rental		Regular Price	Agency Price
Full Equipment	Ski	€9.00	€7.50
	Snowboard	€16.50	€13.50
Full Equipment – February	Ski	€9.50	€8.50
	Snowboard	€17.50	€14.50

Season Allotment Min. 500 rentals	Net Price
Standard rental (Mon-Fri)	€6.50
Standard rental (Mon-Fri) February	€7.50

School conditions

- Prices include VAT.
- One complimentary ski pass/rental will be issued for every 20 paid ski passes/rental (of the same category); meaning, the 21st ski pass/rental will be free of charge.
- Age groups: School students up to 16 years old.
- The ski rental equipment consists of boots, skis, poles, and a helmet; the snowboard equipment consists of a board, soft boots, and a helmet.
- **Ski passes do not include accident insurance.**
- **Once ski passes or rentals have been issued, no refunds will be made for any changes in bookings.**

RESORT SERVICES CALENDAR - SCHOOL GROUPS

NOVEMBER 2026

Mo	Tu	We	Th	Fr	Sa	Su
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

DECEMBER 2026

Mo	Tu	We	Th	Fr	Sa	Su
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

JANUARY 2027

Mo	Tu	We	Th	Fr	Sa	Su
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

FEBRUARY 2027

Mo	Tu	We	Th	Fr	Sa	Su
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28

MARCH 2027

Mo	Tu	We	Th	Fr	Sa	Su
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

APRIL 2027

lu	ma	mi	ju	vi	sa	do

Temporada única

High season

Weekends & Holidays

Special Hours (Early closing at 14:00)

Promotional Season

VOLUME REBATE CONDITIONS

La Molina Ski pass	Rate 26-27
Up to 2,000 Ski pass	-
Over 2,000 Ski pass	3.00%
Over 6,000 Ski pass	5.00%
Over 10,000 Ski pass	7.50%
Over 15,000 Ski pass	10.00%
Over 18,000 Ski pass	15.00%
Over 20,000 Ski pass	17.00%

* School passes during the promotional season are not eligible for volume rebates.

* Volume rebates apply starting from the first pass.

66 ALPINE SKI SLOPES



20
GREEN SLOPES

22
RED SLOPES

18
BLUE SLOPES

6
BLACK SLOPES



VALL DE NÚRIA



SCHOOL RATES

School Rates	Regular Price	Agency Price
School rack railway	€14.00	€12.50
School ski rack railway	€11.00	€10.00
School Rack railway + ski pass	€21.50	€19.50
School ski pass	€10.50	€9.50
School resident card	€6.50	€6.00
School leisure park (lane rental – 1h)	€6.50	€6.00
Archery (lane rental – 1h)	€4.50	€4.00
Orienteering (lane rental)	€4.50	€4.00
Torchlight descent (Slope rental)	€4.50	€4.00

Conditions

- Groups are defined as parties of 20 or more people, and one complimentary pass will be issued for every 20 people of payment (of the same category); meaning, the 21st person will be exempt from payment.
- School groups are defined as groups from primary or secondary schools, colleges, etc., up to the completion of compulsory secondary education (ESO), meaning up to 16 years old. For school groups, complimentary passes will be granted to accompanying teachers and may exceed 1 free pass per 20 people to meet the required number of chaperones set by the Department of Education.
- Passes do not include accident insurance.**
- Accident insurance for school groups is available; please check rates at the time of booking.

INTERNATIONAL MARKET

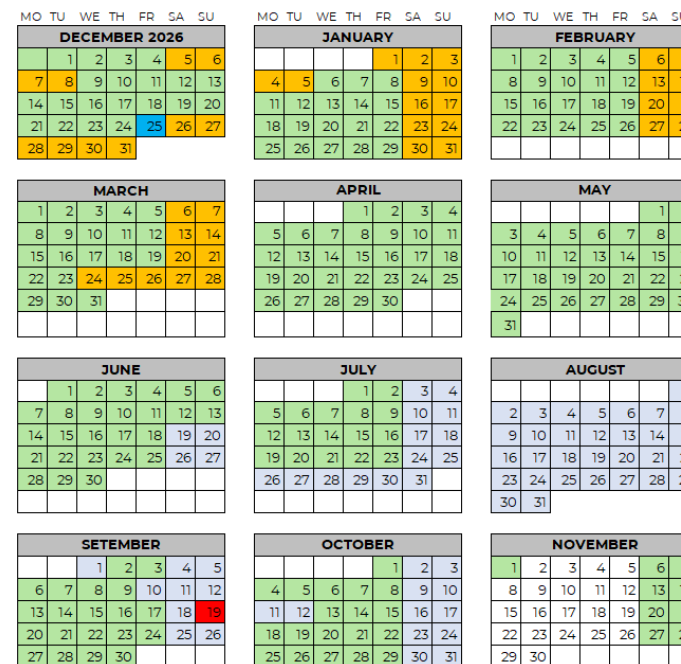
International Market	Rates 26-27	Rates 27-28
International Groups & IMSERSO Senior Programs	€17.00	€18.00

GROUPS RATES

Rack railway + ski pass	Regular Price	Agency Price
Adult	€33.00	€29.50
Child/ Senior (65+)	€25.00	€22.50

Rack railway (cable car included)	Off-peak season		Peak season	
	Regular Price	Agency Price	Regular Price	Agency Price
Adult	€21.50	€19.50	€32.00	€29.00
Child (4 to 13 years)	€14.00	€12.50	€20.50	€18.50
Senior (65+)	€18.00	€16.00	€27.00	€24.50

SCHOOLS & GROUPS CALENDAR



■ Special holiday hours
 ■ Off-peak season
 ■ Peak season
■ No availability
 ■ Summer Peak Season

11 ALPINE SKI SLOPES

3
GREEN SLOPES

3
RED SLOPES

3
BLUE SLOPES

2
BLACK SLOPES



ADULT & MIXED GROUPS (NON-SCHOOL)

Rates applicable to a minimum of **2 consecutive days**.

Ski pass for packaging	Price for packaging	Agency Price
Adult Peak season	€33.60	€26.90
Child Peak season	€25.20	€20.15
Adult High season	€27.30	€21.85
Child High season	€20.50	€16.40
Adult Low season	€25.20	€20.15
Child Low season	€18.90	€15.10

Rental for packaging	Price for packaging	Agency Price
Adult Peak season	€22.50	€18.00
Child Peak season	€14.45	€11.55
Adult High season	€18.55	€14.85
Child High season	€11.90	€9.50
Adult Low season	€17.25	€13.80
Child Low season	€11.05	€8.85

RESORT SERVICES CALENDAR - GROUPS

DECEMBER 26							JANUARY 27						
MO	TU	WE	TH	FR	SA	SU	MO	TU	WE	TH	FR	SA	SU
					5	6					1	2	3
7	8	9	10	11	12	13	4	5	6	7	8	9	10
14	15	16	17	18	19	20	11	12	13	14	15	16	17
21	22	23	24	25	26	27	18	19	20	21	22	23	24
28	29	30	31				25	26	27	28	29	30	31

FEBRUARY 27							MARCH 27						
MO	TU	WE	TH	FR	SA	SU	MO	TU	WE	TH	FR	SA	SU
1	2	3	4	5	6	7	1	2	3	4	5	6	7
8	9	10	11	12	13	14	8	9	10	11	12	13	14
15	16	17	18	19	20	21	15	16	17	18	19	20	21
22	23	24	25	26	27	28	22	23	24	25	26	27	28
							29	30	31				

ABRIL 27						
MO	TU	WE	TH	FR	SA	SU
		1	2	3	4	
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

- PEAK SEASON
- HIGH SEASON
- LOW SEASON
- LOW SEASON (9 am to 1pm)

Expected opening date (01/12/26)
Expected closing date (04/04/27)

General conditions for adult and/or mixed groups

- **Flat rates per day and per person**, VAT included.
- The application of this rate and the group conditions is subject to booking a **minimum of 2 consecutive days** of services and groups of at least 20 people.
- For 1-day groups, the applicable rate is 10% off the retail price (RRP)
- One complimentary ski pass/rental will be provided for every 20 paid ski passes/rentals (the 21st will be free of charge).
- **Prices are not valid for grouped individuals or school groups.**
- **Once ski passes or rentals have been issued, no refunds will be made for any changes in bookings.**

Ski Pass

- Age groups: Adult from 12 years old. Child from 7 to 11 years old. Toddler from 0 to 6 years old.
- The pass price for toddlers (0-6 years old) and Senior II (over 70 years old) is €7 net per day. This price is NON-commissionable (**Provisional rate pending confirmation**).
- **Ski passes do not include accident insurance.**
- **Ski Pass valid only for Port Ainé ski resort.**

Equipment Rental

- Age groups: Adult from 12 years old. Child from 0 to 11 years old.
- The ski equipment consists of boots, skis, poles and helmet; the snowboard equipment consists of a board, soft boots and helmet.
- Snowboard equipment rental incurs a supplement of €3/person/day (commissionable supplement). (**Provisional rate pending confirmation**)
- Ski equipment must be collected from and returned to the Port Ainé resort rental center at the 2000m sector (cota 2000).

VOLUME REBATE CONDITIONS FOR GROUPS

Group Ski Passes	Linear rebate	Growth-based rebate	
	Ski pass	plus 5%	plus 7.5%
From 1,500 Ski pass	3.50%	0.50%	1.00%
From 3,000 Ski pass	7.50%	0.75%	1.50%

- Ski passes from both Port Ainé and Esport are included.
- Child and Veteran II ski passes are excluded from the count.
- Volume discounts apply from the very first ski pass.
- The growth rebate will be calculated based on the previous season's revenue.
- The final rebate will be the sum of the linear rebate and the growth rebate (if applicable)

25 ALPINE SKI SLOPES



6
GREEN SLOPES

4
BLUE SLOPES

11
RED SLOPES

4
BLACK SLOPES



SCHOOL SKI PASSES

Rates applicable to a minimum of 2 consecutive days.

Ski Passes	Regular Price	Agency Price
High Season School Ski Pass	€27.30	€21.85
Mid Season School Ski Pass	€25.20	€20.15
Low Season School Ski Pass	€23.10	€18.50

Ski Pass + Rental Package	Regular Price	Agency Price
High Season School Ski Pass	€38.45	€30.75
Mid Season School Ski Pass	€35.00	€28.00
Low Season School Ski Pass	€31.60	€25.30

General conditions for school groups

- **Flat rates per day and per person**, VAT included.
- **Rate valid only for students up to 16 years old.**
- The application of this rate and the group conditions is subject to booking a minimum of 2 consecutive days of services and groups of at least 20 people.
- **School groups booking weekends and bank holidays (excluded from the calendar) must be quoted as mixed groups, as well as for the entirety of their stay during the month of February.**
- For 1-day groups, the applicable rate is 20% off the regular price.
- One complimentary lift pass/rental will be provided for every 20 paid lift passes/rentals (the 21st will be free of charge).
- **Once lift passes/rentals have been issued, no refunds will be accepted for changes in group numbers.**

Ski Pass

- **Ski passes do not include accident insurance..**
- **Ski Pass valid only for Port Ainé ski resort.**

Equipment rental

- No changes between equipment types are permitted (from ski to snowboard or vice versa)
- The ski equipment consists of boots, skis, poles and helmet; the snowboard equipment consists of a board, soft boots and helmet.
- Ski equipment must be collected from and returned to the Port Ainé resort rental center at the 2000m sector (cota 2000).

RESORT SERVICES CALENDAR - SCHOOL GROUPS

DECEMBER 26							JANUARY 27							
MO	TU	WE	TH	FR	SA	SU	MO	TU	WE	TH	FR	SA	SU	
		1	2	3	4	5	6					1	2	3
7	8	9	10	11	12	13	4	5	6	7	8	9	10	
14	15	16	17	18	19	20	11	12	13	14	15	16	17	
21	22	23	24	25	26	27	18	19	20	21	22	23	24	
28	29	30	31				25	26	27	28	29	30	31	

FEBRUARY 27							MARCH 27						
MO	TU	WE	TH	FR	SA	SU	MO	TU	WE	TH	FR	SA	SU
1	2	3	4	5	6	7	1	2	3	4	5	6	7
8	9	10	11	12	13	14	8	9	10	11	12	13	14
15	16	17	18	19	20	21	15	16	17	18	19	20	21
22	23	24	25	26	27	28	22	23	24	25	26	27	28
							29	30	31				

APRIL 27						
MO	TU	WE	TH	FR	SA	SU
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

- LOW SEASON
- MID SEASON
- HIGH SEASON
- LOW SEASON (9 am to 1 pm)
- EXCLUDED DATES

Expected opening date 01/12/26

Expected closing date 04/04/27

VOLUME REBATE CONDITIONS FOR SCHOOL GROUPS

Ski pass	Linear rebate		Growth-based rebate	
	Ski pass	plus 5%	plus 7.5%	
From 5,000 Ski pass	2.50%	0.50%	1.00%	
From 8,000 Ski pass	4.50%	0.75%	1.25%	
From 10,000 Ski pass	6.50%	1.00%	1.75%	

- Ski passes from both Port Ainé and Espot are included.
- Child and Veteran II ski passes are excluded from the count.
- For school groups, this includes both standalone ski passes and those included in packages.
- Volume discounts apply from the very first ski pass.
- The growth rebate will be calculated based on the previous season's revenue.
- The final rebate will be the sum of the linear rebate and the growth rebate (if applicable)

25 ALPINE SKI SLOPES



6
GREEN SLOPES

11
RED SLOPES

4
BLUE SLOPES

4
BLACK SLOPES



22 ALPINE SKI SLOPES

2
GREEN SLOPES

6
RED SLOPES

10
BLUE SLOPES

4
BLACK SLOPES

ADULT & MIXED GROUPS (NON-SCHOOL)

Ski pass	Regular Price	Agency Price
Adult High season	€23.40	€18.70
Child High season	€17.70	€14.15
Adult Low season	€17.55	€14.05
Child Low season	€13.25	€10.60

General conditions for adult and/or mixed groups

- **Flat rates per day and per person, VAT included.**
- The application of this rate and the group conditions is subject to booking of services and groups of at least 20 people.
- One complimentary ski pass will be provided for every 20 paid ski passes (the 21st will be free of charge).
- **Prices are not valid for grouped individuals or school groups.**
- **Once ski passes or rentals have been issued, no refunds will be made for any changes in bookings.**

Ski Pass

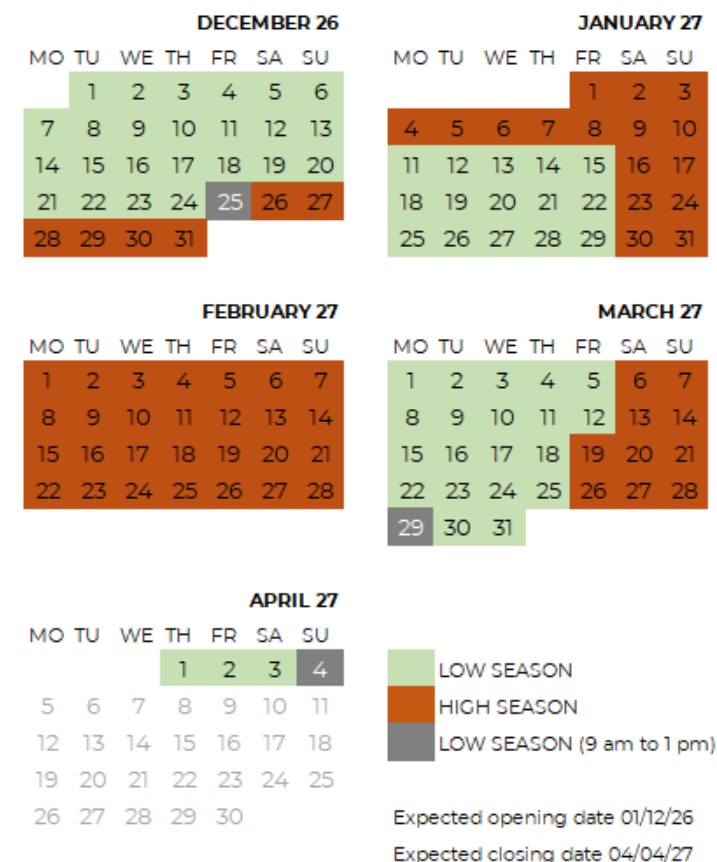
- Age groups: Adult from 12 years old. Child from 7 to 11 years old. Toddler from 0 to 6 years old.
- The pass price for toddlers (0-6 years old) and Senior II (over 70 years old) is €7 net per day. This price is NON-commissionable (**Provisional rate pending confirmation**).
- **Ski passes do not include on-piste accident insurance.**
- **Ski Pass valid only for Esport ski resort.**

VOLUME REBATE CONDITIONS FOR GROUPS

Group Ski Passes	Linear rebate		Growth-based rebate	
	Ski pass	plus 5%	plus 7.5%	
From 1,500 Ski pass	3.50%	0.50%	1.00%	
From 3,000 Ski pass	7.50%	0.75%	1.50%	

- Ski passes from both Esport and Port Ainé are included.
- Child and Veteran II ski passes are excluded from the count.
- Volume discounts apply from the very first ski pass.
- The growth rebate will be calculated based on the previous season's revenue.
- The final rebate will be the sum of the linear rebate and the growth rebate (if applicable)

RESORT SERVICES CALENDAR - GROUPS





22 ALPINE SKI SLOPES

2
GREEN SLOPES

6
RED SLOPES

10
BLUE SLOPES

4
BLACK SLOPES

SCHOOL GROUPS

Ski pass	Regular Price	Agency Price
High Season School Ski Pass	€22.15	€17.70
Low Season School Ski Pass	€16.25	€13.00

General conditions for school groups

- **Flat rates per day and per person, VAT included.**
- **Rate valid only for students up to 16 years old.**
- Rate applicable to groups of 20 or more.
- One complimentary ski pass will be provided for every 20 paid ski passes (the 21st will be free of charge).
- **Ski passes do not include accident insurance..**
- **Ski Pass valid only for Esport ski resort.**
- **Once ski passes or rentals have been issued, no refunds will be made for any changes in bookings.**

VOLUME REBATE CONDITIONS FOR SCHOOL GROUPS

Ski pass	Linear rebate	Growth-based rebate	
	Ski pass	plus 5%	plus 7.5%
From 5,000 Ski pass	2.50%	0.50%	1.00%
From 8,000 Ski pass	4.50%	0.75%	1.25%
From 10,000 Ski pass	6.50%	1.00%	1.75%

- Ski passes from both Esport and Port Ainé are included.
- Child and Veteran II ski passes are excluded from the count.
- For school groups, this includes both standalone ski passes and those included in packages.
- Volume discounts apply from the very first ski pass.
- The growth rebate will be calculated based on the previous season's revenue.
- The final rebate will be the sum of the linear rebate and the growth rebate (if applicable)

RESORT SERVICES CALENDAR - SCHOOL GROUPS

DECEMBER 26							JANUARY 27							
MO	TU	WE	TH	FR	SA	SU	MO	TU	WE	TH	FR	SA	SU	
		1	2	3	4	5	6					1	2	3
7	8	9	10	11	12	13	4	5	6	7	8	9	10	
14	15	16	17	18	19	20	11	12	13	14	15	16	17	
21	22	23	24	25	26	27	18	19	20	21	22	23	24	
28	29	30	31				25	26	27	28	29	30	31	

FEBRUARY 27							MARCH 27						
MO	TU	WE	TH	FR	SA	SU	MO	TU	WE	TH	FR	SA	SU
1	2	3	4	5	6	7	1	2	3	4	5	6	7
8	9	10	11	12	13	14	8	9	10	11	12	13	14
15	16	17	18	19	20	21	15	16	17	18	19	20	21
22	23	24	25	26	27	28	22	23	24	25	26	27	28
							29	30	31				

APRIL 27						
MO	TU	WE	TH	FR	SA	SU
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

- LOW SEASON
- HIGH SEASON
- EXCLUDED DATES
- LOW SEASON (9 am to 1 pm)

Expected opening date 01/12/26

Expected closing date 04/04/27



13 ALPINE SKI SLOPES



3

GREEN SLOPES

6

RED SLOPES

4

BLUE SLOPES

SCHOOL GROUPS

Ski pass	Regular Price	Agency Price
School Ski Pass	€13.50	€12.15

General conditions for school groups

- Only available during low season/weekdays, upon request and subject to the calendar.
- Prices per person, VAT included.
- One complimentary ski pass will be provided for every 20 paid ski passes (the 21st will be free of charge).
- School groups are considered to be groups from schools, colleges, institutes, etc., up to the completion of ESO (compulsory secondary education), meaning up to 16 years old and with a minimum of 20 people.
- Age groups: Adult (25–64 years old), Youth (12–24 years old), Child (7–11 years old), and Senior I (65–69 years old).
- Ski passes are only valid on the date of use.
- **Ski passes do not include accident insurance.**

VOLUME REBATE CONDITIONS FOR SCHOOL GROUPS

Ski pass	Linear rebate		Growth-based rebate	
	Ski pass		plus 3 %	plus 6 %
From 500 Ski pass	6.00%	0.75%	1.50%	
From 1,000 Ski pass	8.00%	1.00%	2.00%	

- Volume discounts apply from the very first ski pass.
- The growth rebate will be calculated based on the previous season's revenue.
- The final rebate will be the sum of the linear rebate and the growth rebate (if applicable)

RESORT SERVICES CALENDAR – SCHOOL GROUPS

NOVEMBER 26							DECEMBRE 27							JANUARY 27											
						1							1	2	3								1	2	3
2	3	4	5	6	7	8	7	8	9	10	11	12	13	4	5	6	7	8	9	10					
9	10	11	12	13	14	15	14	15	16	17	18	19	20	11	12	13	14	15	16	17					
16	17	18	19	20	21	22	21	22	23	24	25	26	27	18	19	20	21	22	23	24					
23	24	25	26	27	28	29	28	29	30	31	25	26	27	28	29	30	31								
30																									

FEBRUARY 27							MARCH 27							APRIL 27										
1	2	3	4	5	6	7	1	2	3	4	5	6	7											
8	9	10	11	12	13	14	8	9	10	11	12	13	14	5	6	7	8	9	10	11				
15	16	17	18	19	20	21	15	16	17	18	19	20	21	12	13	14	15	16	17	18				
22	23	24	25	26	27	28	22	23	24	25	26	27	28	19	20	21	22	23	24	25				
							29	30	31															

Available days

BOÍ TAÜLL



SCHOOL GROUPS - MINIPACK: SKI PASS + EQUIPMENT RENTAL

Daily Rate: Ski pass + Rental	Regular Price	Agency Price
Child High season	€39.30	€31.45
Child Mid season	€32.80	€26.25
Child Low season	€30.30	€24.25
Youth High season	€46.60	€37.30
Youth Mid season	€39.20	€31.35
Youth Low season	€36.35	€29.10

General conditions for school groups

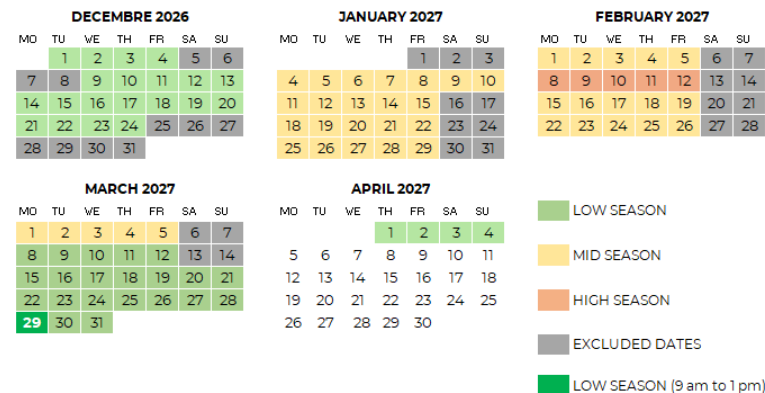
- Prices per person, VAT included.
- Ski passes do not include accident insurance.**
- School groups: Children (up to 16 years old) / Youth (vocational training and high school).
- Mandatory sale of the complete Minipack.
- Rates applicable from 20 people.
- One complimentary ski pass/rental will be provided for every 25 paid ski passes/rentals (the 26th will be free of charge).
- No-rental discount: -€2.50/day, applicable to a maximum of 10% of the group (non-commissionable price).

VOLUME REBATE CONDITIONS FOR SCHOOL GROUPS

School Ski Pass	Linear rebate	Growth-based rebate	
	Ski pass	plus 5 %	plus 7.5 %
From 5,000 Ski pass	2.50%	0.50%	1.00%
From 8,000 Ski pass	4.00%	0.75%	1.25%
From 10,000 Ski pass	6.00%	1.00%	1.75%

- Volume discounts apply from the very first ski pass.
- The growth rebate will be calculated based on the previous season's revenue.
- The final rebate will be the sum of the linear rebate and the growth rebate (if applicable)

RESORT SERVICES CALENDAR – SCHOOL GROUPS



For requests with closed dates, the rate for adult groups of more than 20 people (+20 pax) will be applied

43 ALPINE SKI SLOPES



6

GREEN SLOPES

15

RED SLOPES

6

BLUE SLOPES

16

BLACK SLOPES



ASTRONÒMIC
Parc Astronòmic del Montsec

Entrada
Entrance



Parc Astronòmic del Montsec

SCHEDULED SCHOOL VISITS

Available Tour Options	Regular Price	Agency Price
Daytime visit	€8.50	€7.65
Night visit	€11.50	€10.35
Educational workshop	€450	€4.05

General conditions for school groups

- School visits are arranged on a scheduled basis. They can be either daytime or night visits, and can be combined with complementary educational workshops, according to the educational programs available at the Astronomy Center.
- These rates will be valid for the 2026-2027 school year (September '26 – June '27).
- Reservations upon request via email at: info@parcastronomic.cat

[Dossier_Oferta_Educativa_PAM_2025_ES_br.pdf](#)

SKI INSURANCE

FGC recommends offering accident insurance to end customers in order to cover any contingencies included in the policies. You can purchase your insurance at the time of booking. It must be linked to a ski pass for the exact same number of days. Daily insurance: €4.00 (**Provisional rate pending confirmation**)

CONTRACTING CONDITIONS AND LEGAL FRAMEWORK

Definition of the product offering

FGC offers the possibility of advanced booking of products and services to certified intermediaries between the ski resort and end consumers. Within the terms and conditions, the distinction between the end use of the products and services is of particular relevance, depending on whether they constitute a tourist package or standalone services and products, alongside other specific conditions for particular products. The aforementioned conditions vary invariably and, as a general rule, it is established that:

- A packageable service or product shall be considered as that which is marketed within a tourist package published for consumers, which must necessarily include accommodation in a hotel establishment within the resort's area of influence. The final product offered to the consumer must be characterized by unitary and indivisible marketing, with a rate sharing the same characteristics. Ski passes and/or other services may benefit from special packaging conditions.
- Standalone services shall be considered as any product or service that does not comply with the previous conditions. For these non-packaged services, if sold on an isolated basis, price parity must be maintained

Product Offering Definition

The primary product of the FGC-Turisme resorts is the ski pass. The ski pass is a transport ticket valid for the unlimited use of the ski lift facilities during the validity period specified on each pass. Equipment rental is the other product marketed by the ski resorts of La Molina, Port Ainé, and Boí Taüll. In the case of Vall de Núria, the rack railway service is also marketed..

Products sold through intermediation have a start date and a duration in consecutive days, referred to as validity. Once the services are confirmed, any modification and/or cancellation regarding the validity of the services will be subject to the conditions described in section 5.

The necessary information regarding the product and service offering, rates, and booking seasons is published in this Sales Manual, edited and distributed by FGC.

1. Booking Formalization and/or Quote Requests

The rates and conditions in this Sales Manual will only apply from the moment the resort receives the collaboration contract signed and stamped by the intermediary client. The collaboration contract is the commercial relationship framework between the resort and the intermediary client, and it includes additional and complementary aspects of this relationship, such as the established commission margin and other relevant matters

Bookings and/or quote requests must be made via email to the booking departments of the resorts:

receptiu@lamolina.cat , reserves@esport-portaine.cat , receptiu@boitaull.cat , receptiu@vallter.cat , receptiu@valldenuria.cat .

Any change, cancellation, withdrawal, and/or issue must be requested through the same channel used to make the booking. The resort is excluded from providing assistance to any customer other than the requester of the products or services. Changes and cancellations are described in section 5.

2. Delivery of Documentation

The documentation proving the purchase is the service request email itself.

The documentation with which end customers ultimately obtain the products and services booked at the resort is, in any case, issued by the resort. This consists of physical ski passes, rack railway tickets, rental vouchers, and other services. Delivery will take place at the central ticket offices and the resort's Information Point..

3. Benefits Included in the price

As a general rule, a strict criteria of literal interpretation must be followed. Therefore, anything that is not specifically detailed as included in the booking confirmation will not be included. The prices in the FGC Sales Manuals include VAT and do not include ski insurance..

4. Volume Rebate

At the end of the season, services entitled to a volume rebate that have been sold will be calculated, and FGC will issue a credit note for this concept. The season closure will take place on April 30th; after this date, no claims on invoices already issued will be accepted.

The credit note will be calculated based on the amount of paid ski passes (including VAT). Complimentary ski passes will NOT be included in the calculation, nor will ski passes for minors and seniors.

The scale will apply starting from the first ski pass sold.

5. Modifications, Cancellations and Refunds

The client may modify and/or withdraw from the booked services with the right to a refund of the payments made, taking into account the conditions established for cancellations. No refund will be made for booked services that the client has voluntarily not used. As a general rule and unless otherwise indicated, the modification and cancellation conditions for service bookings, for groups and school clients, once the groups are confirmed, are as follows::

Cancellations:

- More than 15 days before the start of the services: 25% fee.
- From 14 days to 24 hours before the start of the services: 50% fee.
- Between 24 hours and the start of the services: 100% fee.

Modifications:

- As a general rule and unless otherwise indicated, no fees will be applied if, on the day of arrival, the number of booked places varies by +/- 10%.
- Under any circumstances, failure to show up for the services implies a 100% cancellation fee.

6. Liability

FGC must answer to the consumer for the obligations corresponding to the fulfillment of the different services inherent to the booked programs. When the defects are attributable to the consumer, the selling agency, or the establishment, the liability described in the previous paragraph shall not apply.

FGC reserves the right to modify or suspend scheduled activities if, for safety reasons in FGC's judgment, it is necessary, or if for any other reason its execution is not possible.

Interruptions or limitations in the use of ski lifts and/or access to slopes originating from meteorological, technical, or other circumstances beyond the resort's control shall not entitle the holder to a refund of the amount paid for the transport ticket, nor to its proportional reduction, nor to the receipt of any compensation.

If due to the skier's personal circumstances, they cannot make use of the ski lifts, they will not be entitled to any type of compensation.

7. Acceptance of Terms

Purchasing any of our products or services implies the acceptance of these General Conditions by both the client and the consumer.

8. Other Matters

On December 25th, March 29th, and April 4th, the ski resorts will operate under special timetables. Please check the schedules on the website.